OSB GROUP / Rely

TERMS AND CONDITIONS First Birthday Prize Draw

1. The Organiser of this draw ('the Draw') and Data Controller for the purposes of the General Data Protection Regulation ('GDPR') and other applicable data protection law is OneSavings Bank plc or one of its subsidiaries, registered office at **The Observatory, Brunel Way, Dock Road, Chatham, Kent, ME4 4AF** ('the Organiser'). Any correspondence in relation to the Draw should be sent to the following address: FAO Marketing Department, OneSavings Bank, The Observatory, Brunel Way, Dock Road, Chatham Maritime, Chatham, Kent, ME4 4AF.
2. The Draw is open only to individuals over the age of 18 years who are currently working in the United Kingdom as mortgage brokers registered with Rely.
3. The Draw is free to enter. Portal registration is required and can be accessed by the portal link sent on the competition emails throughout the campaign.
4. The Draw will open at 9am on Wednesday 11 November 2026 (the 'Opening Date') and close at 5pm on Friday 11 December 2026 ('the Closing Date'). Entries received after that time will not be considered.
5. The Organiser does not accept responsibility for entries that are lost, delayed, misdirected or incomplete or cannot be delivered or entered or not submitted due to a technical fault of any kind. Proof of delivery of the entry is not proof of receipt by the Organiser.
6. 1 prize is available:
    i. £500 Virgin Experience voucher https://www.virginexperiencedays.co.uk/product/gift-card-500-
7. Entrants should refer to the terms and conditions (Terms & Conditions of the Virgin Experience Days Website) of the Prize provider before entering the Draw. The Organiser is not responsible for any issues relating to the booking or use of the Prize.
8. The Organiser reserves the right at its absolute discretion to reject any entries if they are deemed to be inappropriate or offensive by the Organiser.
9. To enter the Draw, entrants must:
    i. Be registered for the OSB Group portal
    ii. Submit contact details via competition registration form link
10. If an entry is not submitted in accordance with paragraph 9 above, it will be rejected and will not be entered into the Draw.
11. Only one entry per entrant can be entered into the Draw. Multiple entries from the same entrant will be disqualified.
12. The winner will be chosen on Monday 14 December at random.
13. The winner(s) will be notified by email no later than Friday 18 December and must provide an email address. The Prize will be sent to the email address provided by the winner. Should a winner fail to provide their email address within 14 days of being contacted by the Organiser, the Prize will be forfeited and the Organiser shall be entitled to select an alternative winner.
14. All entrants who fulfil the criteria detailed above at paragraph 9 will have an equal chance of winning the Draw.
15. The Prizes may not be exchanged for cash or any other payment or discount and are not transferable
16. The Organiser reserves the right to withdraw the Prize or substitute for one of equivalent value if for any reason beyond its control the original Prize becomes unavailable. Any changes will be displayed on the Organiser's website (www.relymortgages.co.uk/intermediaries).
17. The Organiser's decision on all matters relating to the Draw is final. No correspondence will be entered into about such decisions.
18. The Draw is not open to employees of the Organiser, or any of their families.
19. The Organiser reserves the right to terminate or suspend the Draw at any time without notice.
20. By entering this Draw, all entrants will be deemed to have accepted and be bound by these terms and conditions.
21. The Organiser accepts no responsibility for any damage, loss, liabilities, injury or disappointment incurred or suffered by you as a result of entering the Competition or accepting the Prize.
22. The Organiser will process the personal data of the entrants (name, email, business postcode, business name and occupation) in accordance with its obligations pursuant to the General Data

Protection Regulation (GDPR) and other applicable data protection law for the purposes of the administration of the Draw.

23. For more information on how the Organiser uses or collects personal data of the entrant(s) please see the Organiser's Privacy Notice for Competitions.
24. The winner may be asked to take part in reasonable post event publicity and for their name and photographs to be used in such publicity. The winner will be given the chance to object to such publication, or ask for less information to be published.
25. If any entrant and/or winner wishes to withdraw their consent for use of their name and image for the above purposes at any stage, they should contact the Organiser at marketingrequests@osb.co.uk. This will not affect the lawfulness of any processing carried out by the Organiser before the entrant withdraws their consent.
26. The winners surname and county of residence will be available 14 days after Friday 18 December by emailing the following address marketingrequests@osb.co.uk.
27. All entry instructions form part of these terms and conditions.
28. The Organiser reserves the right to refuse entry, or refuse to award the Prize to anyone in breach of these terms and conditions.
29. These terms and conditions shall be governed by English law and the courts of England shall have exclusive jurisdiction in respect of any dispute arising in relation to the Draw.